

# 4x4 BUDGET CAR RENTALS UGANDA

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## 4x4 Budget Car Rental Agreement

4x4 Budget Car Rental is a Car rental Agency located in Uganda at Freedom City Mall situated a few kilometers off the main highway of Entebbe. We offer reliable, affordable Car Rental Services to all Travelers that visit Uganda on Car Rental Safari.

This Car Rental Agreement is between 4x4 Budget Car rentals Uganda referred to as “the Owner” and .....referred to as the”Renter,”

a. The Owner is a registered car rental service company and the Renter desires to rent or lease a motor vehicle from the owner.

This car rental agreement outlines the respective rights and obligations of the Parties relating to the rental of the car. And the terms are set out as follows;

### IDENTIFICATION OF THE VEHICLE

Owner hereby agrees to rent to Renter a passenger vehicle identified as follows:

Make:.....Model:.....

Year: ..... RGN:.....

Color: .....

Confirming a Car rental or booking with 4x4 Budget Car Rental in Uganda confirms that you have read, fully understood and accept the Car Rental Terms and conditions as described below. Car Rental Agreement with a Driver Guide differs from self-Drive and the terms and conditions are as below.

The estimated Car rental term/ Period is as follows:

Estimated start date:..... Estimated end date: .....

Pick up Location:.....Drop off Location:.....

### **I. General use of the vehicle**

- The Hirer (you) shall return the Vehicle on the agreed upon date before 7:00 PM. Unless you have communicated and agreed differently with the Owner and in case of early returns.
- The Hirer shall have a valid driver's license (of the country of residence and/or an International Driver's License) as this is a MUST to have for us to offer you any car rental option you prefer.
- The Vehicle is to be operated only by the Hirer who have signed the rental agreement and his authorized travel companions. Any loss or damages that come up from misuse of the Vehicle by an unauthorized driver, this shall be covered by the Hirer.
- Any loss/ serious damage of the camping gear shall be charged to the Hirer at replacement value.
- Any fine/ penalty from the traffic police shall be settled by the Hirer.
- You the hirer, are supposed to fuel the vehicle to full tank at Shell or Total Fuel Stations. Petrol for Toyota RAV4 and Diesel for Toyota Land cruiser and Hilux. The vehicle is required to be returned to the owner at office with quarter tank or half tank to make it easier for our drivers to pick it up.
- The Hirer is should fill up on fuel only at Shell and Total as other smaller gas stations mix up the fuel with other liquids or additives that damage the Vehicle's engine.

### **II Speed Limits**

- We recommend you drive 80 kms/hour on highways using a Land cruiser and Hilux on car rental safari. These are usually packed with luggage and camp gear. The police, classifies the safari vehicles as trucks, because of the longer brake distance.
- 50 kms/ hour when driving through towns is recommended even when driving along highways as you pass via candid towns.

- We have equipped our cars with car trackers, and for your own safety, we receive instant notifications when our vehicles drive beyond the allowed speed.

### **III. Restricted areas & recommendations**

- For security reasons, we advise the Hirer not to drive in the dark before sunrise and after sunset unless they have informed and been allowed to do so by the owner of the car rental vehicle.
- Travelling to longer places like Kidepo National Park, you are required to hire a car like the Toyota Land cruiser and Hilux as these can handle the exhausting distance as compared to hiring a Toyota Rav4 which is limited and not strong enough to take you to these safari destinations. In case you do this using a Rav4, we watch you using our trackers hence breaching the contract and being liable for all costs and security bond.
- You the Hirer are not allowed to traverse any international borders without prior written approval from the Owner and additional insurance coverage through the issuance of a valid COMESA yellow card.
- You the Hirer is advised to install the free App Maps.me on their Smartphone before travel and download the Uganda Maps to offer you easy navigation.

### **IV. Maintenance**

- All Vehicles are checked and serviced before being rented hence the car is given to you while in good condition. The Hirer is required to return the Vehicle in the same condition.
- You are responsible for the Vehicle during the rental period and you will use the Vehicle in accordance with good driving practices and in compliance with all laws. Your maintenance of the Vehicle includes checking of engine oil and other lubricants, coolant water, and tire pressure. We recommend to do so every time you are topping up fuel. The costs of the Vehicle's maintenance during the rental period shall be covered by the Hirer.
- The Hirer should consult the car symbol check list and report to us in case the car lights illuminate and get any issues.

### **V. Mechanical breakdowns & repairs**

- In cases of mechanical breakdown of the Vehicle and there is no repair within 24 hours, you shall be offered a replacement Vehicle to take you further to the safari destination of your choice.
- In cases where the Vehicle needs to be repaired during the rental period, the Hirer should:
  - a. Contact a representative from 4x4 Budget Car Rentals to enhance repairs to the Vehicle
  - b. Ensure to provide a receipt to 4x4 Budget Car Rentals on return of the Vehicle
    - When bringing the Vehicle to the garage, make sure not to leave any valuables in the Vehicle. In case there are items stolen/ lost in the car, the hirer is required to replace these. These include; spare tires, jacks and other tools included in the vehicle).

## **VI. Accidents**

- In case of an accident, whether it is your fault or those of the third party vehicle and road users, the Hirer shall always immediately inform a representative at 4x4 Budget Car Rentals about the accident then process the documentation and police report.
- For cases involving one or more vehicle(s), documentation of these vehicle(s) and their driver(s) must be identified then reported and these include; the driver's ID, telephone number, number plate and insurance registration number.
- In case of an accident, the Hirer should not leave the Vehicle unattended.

## **CROSS BORDER RENTAL TERMS**

Our Car Rental Vehicles are insured for use in Uganda only hence the renter/ hirer should not make attempt to drive the vehicle traversing the borders. This should be done with consent and approval from a representative at the office. The Renter/ Hirer **MUST** purchase **Comesa Insurance at US \$50 for a maximum of 20 Days**. Failure to provide proof of authorization to exit/ traverse the borders, the renter/ hirer will be subjected to pay a fee of **US \$200** and return the vehicle to the country of origin.

## **VII. Damages, waiver and 4x4 Budget Car Rentals Insurance**

- Subject to this clause, the Hirer is liable:
  - a. for all losses/damages caused onto the hired Vehicle during the rental period

b. In case there are third party property damages of any person and you the hirer is responsible, then you are accountable for everything and costs.

c. for all third party bodily injury, which is caused or contributed to by the Hirer or an approved driver or which arises from the use of the Vehicle by the Hirer or an approved driver.

- In the event of an unintended collision between the Vehicle and any other vehicle or object during the rental period that results in damage to the Vehicle or to the property of any third party, 4x4 Budget Car Rentals waives your liability.

b. 4x4 Budget Car Rentals agrees that you and/or the approved driver were not at fault

c. you have accepted the terms of the Rental Agreement

d. you pay for all the excess amount that are not covered by the 4x4 Budget Car Rentals Insurance

- In case the Vehicle got stolen during the rental period, we have to investigate then find out the following:

a. the car has been parked at a secured, private compound and there are clear signs of break in.

b. you have finished processing and clearing the a police report

c. You have provided 4x4 Budget Car Rentals with details of the occurrence of the incident

- 4x4 Budget Car Rentals will not waive your liability and damages in case the following events happen:

a. Driving in excess of speed limits

b. Single vehicle incidents or rollover

c. Damage to the Vehicle is caused by lack of proper care/maintenance of the vehicle. For instance, if you see the overheating symbol on the dashboard, you should stop driving instantly.

d. Driving under the influence of drugs or alcohol

e. Driving on restricted/ remote roads/regions

f. Water submersion or saltwater damage is caused

g. Wrong fuel use

25. An excess fee applies of maximum **€ 250**, also known as the “**deductible**”, which is not covered and is the Hirer’s own risk.

- These damages do not fall under the waiver subject to this paragraph and are not covered by 4x4 Budget Car Rentals Insurance:

a. All personal bodily injury and belongings of the Hirer or the approved driver for the Hirer is advised to obtain travel and medical insurance.

**b. the following repair and recover costs**

i. Tires: the Vehicle is rented out with good quality tires in perfect shape hence having a flat tire during the road trip, repairing it is at the expense of the Hirer. We require you to inform and inquire from us which type of tires are ideal.

ii. Underbody coverage: damage to the underbody of the vehicle is considered a result of careless driving

iii. Windows

**VIII. Liability**

- 4x4 Budget Car Rentals shall, to the maximum extent permitted by law, not be liable for any loss, damage or injury of any nature of the Hirer or the approved driver.
- 4x4 Budget Car Rentals cannot accept liability or pay compensation for unforeseen circumstances beyond its control or its staff, including flight delays/cancellations because of catastrophe like war or threat of war, riots, civil disturbances, terrorist acts, border closure, acts of government or other authorities, strikes, thefts, epidemics, road closures, industrial disputes, natural or nuclear disaster, extreme weather conditions, fire.

**IX. Security bond**

- A security bond of **€ 500** is required through Credit card reservation. Upon return of the car, the vehicle will be inspected by our staff. When the vehicle and camping equipment are in good condition, the Credit card freeze will be refunded back to you.

## **X. Payment details and cancelation policy**

### **Car rental only**

- When you have signed the contract, we send you an invoice which should be paid latest two weeks before the departure date. The invoice can be paid online by Credit Card, Bank transfer. There are no refunds in case of a last-minute cancelation or change of mind. Although, you can do this in 14 days before your departure date or less. We advise you to take out travel insurance or cancelation insurance, if you want to be on a safe side.

### **Car rental tours with accommodation**

- A non-refundable deposit of **25%** is required to confirm the booking, reserve the lodges and purchase the permits. The invoice with the remaining amount is due 14 days before departure. There are no refunds in case of a last-minute cancelation or rescheduling. Take out travel insurance or cancelation insurance, if you want to be covered.

Payments can be made by Credit Card, Bank transfer.

## **XI. Cancellation policy gorilla and chimp permits**

32. For gorilla and chimpanzee trekking permits, we adopt the cancelation policy of the Uganda Wildlife Authority:

**a. 3 months / 91 days before trekking date: 70% refund**

**b. 46 - 90 days: 50%**

**c. 9 - 45 days: 25%**

**d. 0 - 8 days: no refund**

For Further Inquiries/ Services: Gorilla Trekking and Chimpanzee Tracking permits bookings,  
Private guided tours

**Visit us on: [www.4x4budgetcarrentals.com](http://www.4x4budgetcarrentals.com)**

**Contact us via Email: [info@4x4budgetcarrentals.com](mailto:info@4x4budgetcarrentals.com), Tel: +256772867151**

**Received By:.....**

**Signature:.....**